

## Feedback from Parent / Carer Questionnaire - Summer 2015

*In addition to the many positive and supportive comments received via our annual questionnaire, we note with interest the constructive feedback and suggestions that were also included. This report summarises these comments and our responses to them:*

<i><b>You said...</b></i>	<i><b>Our response...</b></i>
<i>Can we introduce new pupils and families? New faces appear in the playground and it would be nice to welcome them</i>	<i>Great idea! When a new family joins the school we will, with their permission, introduce them via Friday Focus</i>
<i>Can the website have an 'Events' page?</i>	<i>Yes. As the new website evolves we will build in a dedicated area for Fundraising and any other events that may be of interest. In the meantime, we have started a Twitter Feed @BeethamSchool for regular updates and information.</i>
<i>More / Less homework</i>	<i>This is a tricky subject and one where we will never manage to please everybody. Some of you asked for more homework whilst others complained there was too much! We provide carefully differentiated homework to encourage children to develop independent working skills at home. This is a vital part of preparation for secondary school. All homework is related to the work the children are doing in class and this therefore helps teachers assess their learning and progress out of the classroom environment. For those of you requesting more homework we suggest you support your child by encouraging at-home use of our on-line resources (<a href="#">Reading Eggs</a> / <a href="#">Mathletics and Spellodrome</a>). For those of you that are concerned that there is too much homework, may we remind you that it is not meant to be a stressful event. If this is the case please talk to your child's teacher, and also suggest they attend homework club which takes place on Thursday lunchtimes. School staff will then be able to offer support.</i>
<i>The website needs to be kept up to date</i>	<i>We have a brand new website! Any information that goes home via book bags</i>

	<p>or email is copied into the website for reference. We have introduced Google Calendar which families can synchronise with (<a href="mailto:admin@beetham.cumbria.sch.uk">admin@beetham.cumbria.sch.uk</a>) and there are links to external sites such as our uniform shop. The site is mobile device friendly and can be saved onto your home screen for easy, frequent access</p>
<p><i>It can be hard to catch staff when my child is at Breakfast and Tea Club</i></p>	<p><i>We are proud of our 'open door' policy at Beetham, but acknowledge that some parents find it difficult to come into school regularly. If you need to speak to a member of staff, please call the office, or send us an email, and we will do our best to arrange a mutually convenient appointment</i></p>
<p><i>I don't like the lunchtime policy of 'clearing your plate'. My child simply refuses to order any dishes which include food he doesn't like!</i></p>	<p><i>Children are encouraged to eat as much of their lunch as possible, but they are never forced to eat anything they don't like / want. If there are food that your child really cannot tolerate, please do let us know.</i></p>
<p><i>I would be happier if the playground gate closed by itself</i></p>	<p><i>We have replaced the front gate, which has a self-closing hinge. It can be left open if required, so we still ask that parents remain vigilant, and always ensure the gate is closed after entering the site. The double access vehicle gates have now been secured with a combination padlock.</i></p>
<p><i>I would welcome a languages club / tuition</i></p>	<p><i>We have extended our MFL provision this year, taking advantage of staff skills, and an after school club is something we will look into for next academic year.</i></p>
<p><i>I have no idea how well my child is doing re: sporting achievements. I would like to know about any badges / certificates she might be working towards</i></p>	<p><i>We have added information about swimming awards and the STA programme we follow to the website.</i></p>
<p><i>Although I understand the constraints of budgets, can the choices on offer at Breakfast / Tea Club be improved? Some option do not seem to fit in with 'Healthy Schools'</i></p>	<p><i>From September 2015 the breakfast / tea club menu has been updated alongside national guidance. All cereals are low in sugar and fat and toasted items are restricted</i></p>

